



## Newsletter (Sept – March) Transportation Information for Families

Transportation Services: Hours: Mon - Fri 7:15 AM – 5:00 PM Thursday 7:15 - 4:00 PM

Phone: 780 441 6078

Email: [transportationservices@ecsd.net](mailto:transportationservices@ecsd.net)

### Kindergarten & Grade 1 Students

May be dropped off with a student in grade 6 or older or shall be returned to their school.

### When to catch my bus?

Please be out 5 minutes prior to your scheduled pick up time.

### What to do if my bus does not arrive?

Please wait 10 minutes from your pick-up/drop off time and if the bus has not arrived please call our office at 780 441 6078.

### Bus Notifications

If our office is advised that a bus is running late, we shall send out a swift call to the families as well as posting it on our Delay Board which we try to keep updated in real time which can be found on our website at [www.ecsd.net](http://www.ecsd.net)  
Please ensure we have your current phone number and email address.

### Bus Finder - How to view the location of my child's yellow bus?

Please contact your school to obtain the proper instructions and login information.

### Route Change Dates

Please go onto our website at [www.ecsd.net](http://www.ecsd.net) to obtain our Yearly Transportation Route Change Calendar.  
Changes only occur on Wednesdays and take 2 – 3 weeks.

### How will I be notified about transportation changes?

An automated call/email will go out on Friday night at approximately 6:00 pm about possible changes to your child's bus route. Go to your parent portal to see your child's transportation information showing the effective date. Please contact your school to obtain your login and password to your Parent Portal.

### How will I be notified if I am not eligible for transportation?

Your school shall contact you.

### Address or contact changes.

Use the **Transportation Change Form** for changes (cancellation, new home address, daycare, phone, and/or email information). This form is available at your child's school and/or on our District website at [www.ecsd.net](http://www.ecsd.net)

### Cancelling Transportation

Email [transportationservices@ecsd.net](mailto:transportationservices@ecsd.net) to cancel bussing.