



Edmonton Catholic Schools 2011/2012 District Satisfaction Survey Results

Survey Questions:

Overall Satisfaction Survey Questions for 2011/2012

- Grades 4 to 6 students – Overall happy with their school (**96.9%**)
- Grades 7 to 9 students – Overall satisfied with the quality of education received (**92.6%**)
- Grades 10 to 12 students – Overall satisfied with the quality of education received (**92.0%**)
- Parents – Overall satisfied with the quality of education their child received (**93.9%**)
- Staff – Overall satisfied that the district is a good place to work (**96.9%**)
- Staff – Overall satisfied that their school/department is a good place to work (**94.5%**)

Number of 2011/2012 Satisfaction Survey Questions that increased from 2010/2011

Survey Results	Increase
Grades 4 to 6 student satisfaction/agreement rates met or increased in 22/25 questions.	+88.0%
Grades 7 to 9 student satisfaction/agreement rates increased in 31/31 questions.	+100.0%
Grades 10 to 12 student satisfaction/agreement rates met or increased in 25/34 questions.	+73.5%
Parent satisfaction/agreement rates met or increased in 33/44 questions.	+75.0%
Staff satisfaction/agreement rates met or increased in 22/43 questions.	+51.2%

Survey Themes:

Top Themes for 2011/2012

- Staff satisfaction with Catholicity (**98.7%**)
- Staff satisfaction with Safety (**98.6%**)
- Parent satisfaction with Catholicity (**97.7%**)
- Staff satisfaction with the School Learning Environment (**97.5%**)
- Staff satisfaction with 21st Century Learning (**97.5%**)
- Parent satisfaction with Safety (**96.4%**)

Top Themes for 2011/2012 that increased from 2010/2011

Theme	2010/2011	2011/2012	Increase
Student satisfaction with Catholicity	88.9%	90.9%	+2.0%
Student overall satisfaction with Edmonton Catholic Schools	92.2%	93.8%	+1.6%
Student satisfaction with 21 st Century Learning	88.3%	89.8%	+1.5%
Student satisfaction with the School Learning Environment	87.9%	89.3%	+1.4%
Parent satisfaction with Expectations for Respect, Behaviour and Learning	94.5%	95.8%	+1.3%
Staff satisfaction with Leadership	92.9%	94.2%	+1.3%

- **More than 74%** of the 2011/2012 themes **increased** or **maintained** from 2010/2011.
- **More than 87%** of the themes had satisfaction rates **higher than 90%**.
- **All** of the themes had satisfaction rates **higher than 80%**.

Edmonton Catholic Schools District Satisfaction Survey Results 2011/2012

Theme	Response Group	2010/2011 % Agree/Satisfied	2011/2012 % Agree/Satisfied	Difference
Catholicity	Students	88.9	90.9	+2.0
	Parents	97.4	97.7	+0.3
	Staff	98.8	98.7	-0.1
Safety	Students	91.8	93.0	+1.2
	Parents	95.3	96.4	+1.1
	Staff	98.3	98.6	+0.3
School Learning Environment	Students	87.9	89.3	+1.4
	Parents	96.1	96.0	-0.1
	Staff	97.6	97.5	-0.1
Expectations for Respect, Behaviour, and Learning	Students	91.6	92.6	+1.0
	Parents	94.5	95.8	+1.3
	Staff	93.1	93.1	0.0
Help, Support, and Resources	Students	89.1	89.7	+0.6
	Parents	93.4	94.6	+1.2
	Staff	92.1	91.9	-0.2
21 st Century Learning	Students	88.3	89.8	+1.5
	Parents	94.7	94.8	+0.1
	Staff	97.6	97.5	-0.1
Partnerships and Involvement	Students	90.5	91.5	+1.0
	Parents	96.0	96.1	+0.1
	Staff	91.3	91.8	+0.5
Communication with Edmonton Catholic Schools	Parents	92.4	92.8	+0.4
	Staff	92.3	92.5	+0.2
Satisfaction with Leadership	Parents	92.0	91.4	-0.6
	Staff	92.9	94.2	+1.3
Parental Satisfaction with Special Education	Parents (District Program) (Inclusive Programming)	82.9 (85.1) (81.7)	82.9 (84.9) (81.5)	0.0
Overall Satisfaction with Edmonton Catholic Schools	Students	92.2	93.8	+1.6
	Parents	93.2	93.9	+0.7
	Staff	96.2	95.7	-0.5
Overall Satisfaction with the Province	Parents	92.3	92.1	-0.2
	Staff	92.9	94.0	+1.1

Yellow highlights indicate the improvement or maintenance of satisfaction rates in comparing this year's results to last year's results.