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### **Satisfaction Rates Soar in 2006/07**

The 2006/07 Satisfaction Survey indicates increased levels of satisfaction rates in a number of areas; over half showing the highest results in the past five years. The 2006/07 survey marks the 12<sup>th</sup> year that the District has distributed the Satisfaction Survey. Over 38,000 surveys were distributed to staff, parents, and students in Grades 4 to 12.

Staff and parent satisfaction rates with the Trustees' leadership increased significantly. Staff satisfaction with the Trustees' leadership increased to almost 90% from a 54% rate of satisfaction in 2005/06. Similarly, parent satisfaction with the Trustees' leadership increased to just over 93% from 87% last year.

In addition, a substantial increase was recorded in staff satisfaction with the Superintendent's leadership, increasing to 95% in 2006/07 from a low of 39% in 2005/06. And, parent satisfaction with the Superintendent's leadership also increased to over 94% from 80% in 2005/06.

The 2006/07 survey indicates that close to 97% of staff believe that the District is a good place to work. Over 93% of parents are satisfied with the quality of education their child is receiving at Edmonton Catholic Schools. In addition, students are happy with Edmonton Catholic Schools:

- Almost 97% of Grades 4 to 6 students are happy with their school,
- Over 84% of Grades 7 to 9 students are satisfied with the quality of education they receive, and
- Almost 90% of Grades 10 to 12 students are satisfied with the quality of education they receive.

"The 2006/07 Satisfaction Survey shows tremendous growth in a number of areas and tells us that we are helping students to succeed in the classroom and are giving staff the supports they need to help students achieve," said Board Chairperson Debbie Engel. "It is very good to know that such a high percentage of parents are satisfied with Edmonton Catholic Schools," Engel went on to say.

The Satisfaction Survey questions are grouped in 12 themes including: Catholicity; Overall Satisfaction with Edmonton Catholic Schools; Safety; and Expectations for Respect, Behaviour and Learning. In the 2006/07 Satisfaction Survey, there was an increase of almost 75% in satisfaction rates for the themes from 2005/06. In addition, almost 55% of satisfaction rates were at the highest levels in the past five years.

"These survey findings are extremely important as they help us analyze our achievements in the past year and determine the direction we should take as a District in the future," said Superintendent Joan Carr.

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