



Edmonton Catholic Schools 2008/2009 District Satisfaction Survey Results

Edmonton Catholic Schools is pleased to present this year's satisfaction survey results.

Survey Questions:

Number of 2008/2009 Satisfaction Survey Questions that increased from 2007/2008

Survey Results	Increase
Grades 4 to 6 student satisfaction/agreement rates met or increased in 8/24 questions.	+33.3%
Grades 7 to 9 student satisfaction/agreement rates met or increased in 19/30 questions.	+63.3%
Grades 10 to 12 student satisfaction/agreement rates met or increased in 35/35 questions.	+100.0%
Parent satisfaction/agreement rates met or increased in 19/51 questions.	+37.3%
Staff satisfaction/agreement rates met or increased in 37/50 questions.	+74.0%

Overall Satisfaction Survey Questions for 2008/2009

- Grades 4 to 6 students – Overall happy with their school (**97.5%**)
- Grades 7 to 9 students – Overall satisfied with the quality of education received (**91.1%**)
- Grades 10 to 12 students – Overall satisfied with the quality of education received (**91.4%**)
- Parents – Overall satisfied with the quality of education their child received (**91.5%**)
- Staff – Overall satisfied that the district is a good place to work (**98.1%**)
- Staff – Overall satisfied that their school/department is a good place to work (**96.5%**)

Satisfaction Survey Leadership Questions for the last four years

Survey Results	2005/2006	2006/2007	2007/2008	2008/2009
Staff satisfaction with the Superintendent's leadership	38.6%	95.2%	96.7%	97.2%
Staff satisfaction with the Trustees' leadership	53.5%	89.6%	94.1%	94.4%
Parent satisfaction with the Superintendent's leadership	79.5%	94.3%	94.5%	94.4%
Parent satisfaction with the Trustees' leadership	87.0%	93.2%	95.2%	94.3%

Survey Themes:

Edmonton Catholic Schools also groups the individual questions into themes (see page 2).

Overall Theme Findings for 2008/2009

- About $\frac{3}{4}$ of the 2008/2009 themes (71.0%) **met or increased** from 2007/2008.
- Over $\frac{1}{2}$ of the 2008/2009 themes (58.1%) were at the **highest levels in the last 5 years**.

Top Themes for 2008/2009 that increased from 2007/2008

Increase	Theme	2007/2008	2008/2009
+3.1%	Staff satisfaction with the school learning environment	94.1%	97.2%
+2.0%	Student overall satisfaction with the province	89.4%	91.4%
+1.6%	Parent satisfaction with the school learning environment	94.1%	95.7%
+1.5%	Student satisfaction with Catholicity	90.9%	92.4%
+1.4%	Parent satisfaction with safety	93.9%	95.3%

**Edmonton Catholic Schools
District Satisfaction Survey Results
Comparison of 2004/2005 to 2008/2009**

Theme	Response Group	2004/2005	2005/2006	2006/2007	2007/2008	2008/2009	Difference 2009 minus 2008
Catholicity	Students	87.6	84.2	90.1	90.9	92.4	+1.5
	Parents	96.6	96.5	97.9	97.6	97.8	+0.2
	Staff	98.5	97.8	98.0	98.4	98.6	+0.2
Safety	Students	90.9	91.0	90.6	92.5	93.2	+0.7
	Parents	95.5	94.9	95.7	93.9	95.3	+1.4
	Staff	99.1	98.2	98.1	98.1	98.0	-0.1
School Learning Environment	Students	82.9	82.7	82.5	84.9	86.0	+1.1
	Parents	95.8	94.2	95.2	94.1	95.7	+1.6
	Staff	96.6	91.6	93.6	94.1	97.2	+3.1
Expectations for Respect, Behaviour, and Learning	Students	89.7	90.4	89.2	91.7	92.3	+0.6
	Parents	92.3	91.0	94.5	94.6	93.8	-0.8
	Staff	91.0	89.3	92.6	94.5	94.5	0.0
Help, Support, and Resources	Students	87.2	87.6	87.5	89.3	90.1	+0.8
	Parents	91.6	89.8	93.1	93.4	92.8	-0.6
	Staff	91.0	86.3	92.1	94.1	94.7	+0.6
Information Technology	Students	83.7	84.6	84.7	87.4	88.6	+1.2
	Parents	90.2	90.6	92.4	92.8	91.8	-1.0
Partnerships and Involvement	Students	91.1	89.8	91.0	91.5	92.2	+0.7
	Parents	93.7	92.9	95.4	94.7	94.5	-0.2
	Staff	90.4	86.3	89.9	92.3	92.9	+0.6
Communication with Edmonton Catholic Schools	Parents	91.2	90.2	92.7	92.8	91.7	-1.1
	Staff	88.7	81.1	91.2	93.0	93.7	+0.7
Satisfaction with Leadership	Parents	91.2	85.7	93.2	93.0	93.1	+0.1
	Staff	86.6	58.5	92.2	94.9	95.3	+0.4
Parental Satisfaction with Special Education	Parents	79.2	80.5	79.9	79.5	79.3	-0.2
	(District Program)	(85.6)	(89.5)	(90.1)	(84.2)	(82.9)	
	(Inclusive Programming)	(75.1)	(74.6)	(72.8)	(74.0)	(77.0)	
Overall Satisfaction with Edmonton Catholic Schools	Students	91.3	90.9	90.3	92.9	93.4	+0.5
	Parents	93.0	93.0	93.3	93.6	91.5	-2.1
	Staff	96.5	93.5	95.7	96.2	97.3	+1.1
Overall Satisfaction with the Province	Students	87.0	88.3	88.8	89.4	91.4	+2.0
	Parents	89.2	91.4	91.4	92.3	91.9	-0.4
	Staff	89.3	93.0	93.9	95.5	96.5	+1.0

Note: Yellow highlights indicate the highest year of satisfaction received in the past five years.

Pink highlights indicate the improvements in satisfaction in comparing this year's results to last year's results.